



News Release

May 13, 2020

Kyushu Financial Group, Inc.

Company Statement: The Group's Initiatives Responding Novel Coronavirus (COVID-19) Pandemic

As the outbreak of novel coronavirus (hereinafter referred to as "COVID-19") continues to present significant impact on the regional economy, Kyushu Financial Group, Inc. (President: Yoshihisa Kasahara) has established the following policies and initiatives as a group company.

1. Objective

As we face the impact of the COVID-19 on the regional economy and the society, we are to clarify the group's approach and establish the COVID-19 Countermeasure Committee to promote group-wide exchange of information about COVID-19 and discuss initiatives for customers and the regional economy.

2. The Group's approach to COVID-19 Pandemic

Building Vibrant Community Together with Customers and Local Community

Based on the Group Management Philosophy, and considering the regional economic impacts caused by the COVID-19 pandemic, we will work as a group together with customers and local community to co-create a society that is resistant to infectious diseases, with the aim of realizing an economic revitalization and a vibrant community as we are committed to ensure the health and safety of our employees, customers, and local community.

1. Efforts for Customers' Business Continuity and Maintaining the Standard of Living
We maximize the financial intermediary function to contribute to the continuation of customers' business and the maintenance of their lives. We work promptly and in good faith closely with each and every customer to solve problems and issues that are in line with the actual situation.
2. Efforts to Restore the Regional Economy
We actively work on regional economic and industrial recovery by leveraging our consulting functions and abilities to bring solutions that we have cultivated over years to cooperate and collaborate with the industry, academia, and government funds.

3. Efforts to Create the Future of the Region
We demonstrate our regional comprehensive financial and industry promotional functions to work persistently with customers and local residents to realize a vibrant community.

3. Establishment of COVID-19 Countermeasure Committee
The COVID-19 Countermeasure Committee is newly established for the purpose of promoting group-wide information sharing about COVID-19 and to discuss our contributions to customers and regional economy.
- (I) Outline of the committee
With the president as the chairman, we discuss measures to implement based on the Group's approach to the situation.
 - (II) Primary subject of discussion
 - (i) Strategies to improve safety and security, such as measures to prevent the spread of the COVID-19 to customers, local communities, and our employees.
 - (ii) Matters related to the impact of the COVID-19 on customers, the local economy, and the group companies.
 - (iii) Initiative of contributions to customers' business continuity and maintaining the standard of living in relating to the COVID-19
 - (iv) Initiative of contributions to the recovery of the regional economy in relating to the COVID-19
 - (v) Additional matters regarding the response to take toward the COVID-19 pandemic
4. Effective Date
May 12, 2020

For inquiries regarding this topic please contact to
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